



MICT SETA accredited ACC/2011/07/066 Est. October 2003

## College Africa Group - The Minute-Taker's Workshop

No matter who you are or what you do, whether at work or in the community, you are likely involved in meetings. Meetings are costly, whether they are held in a company boardroom or at the local coffee shop. To ensure that meetings are productive and worth the expense involved, three ingredients are necessary: an assurance of closure, a strong chair or leader, and accurate minutes. It has been said that if accurate minutes have not been recorded, then the meeting may just as well not have taken place.

If people can't remember or agree on what actually occurred at a meeting, how can the group effectively accomplish its objectives? After this one-day workshop you will understand your role as a minute-taker and the best techniques for producing minutes that include all the essential information needed.

Specific learning objectives include:

- Recognise the importance of minute-taking.
- Develop key minute-taking skills, including listening skills, critical thinking, and organisation.
- Be able to resolve many of the complaints that affect minute-takers.
- Be able to write minutes that are suitable for formal meetings, semiformal meetings, and action minutes.
- Be an efficient minute-taker in any type of meeting.
- Be able to prepare and maintain a minute book.

### **The Role of a Minute Taker**

To begin, participants will discuss the role of a minute taker. They will also explore common problems and solutions in small groups.

### **The Skills of a Minute Taker**

Next, participants will learn about the three key skills that a minute-taker must have: an ability to listen, critical thinking skills, and good organisation techniques.

### **Meeting Agreements**

This session will discuss meeting agreements and give participants three templates to take away and customise.

### **Minutes Styles**

During this session, participants will look at samples of three types of minutes: formal, informal, and action.

### **What Do I Record?**

Next, participants will learn what to record during a meeting.

## **Techniques for Preparing Minutes**

This session will give participants the tools for creating minutes, including organisation methods, techniques for writing drafts, and proofreading tips.

## **Taking Minutes in an Interactive Meeting**

During this session, participants will learn how their role as a minute-taker will be different in an interactive meeting.

## **The Minute Book**

To wrap up the day, participants will learn how to build and maintain a minute book.

### **Contact**

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